

# Sajith E J

System Administrator



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Abu Dhabi, UAE

## Personal Info

Nationality : INDIAN

Passport No : MO171936

DOB : 07-MAR-1994

Sex : Male

Marital Status : Single

Visa Status : **Visiting visa**

28-FEB-2019 to

28-MAY-2019

## Languages

English :

Hindi :

Tamil :

Malayalam :

## Profile

Motivated **IT support** technician seeks new position in dynamic, growth-oriented company focused on cultivating exceptional customer experience and a positive work environment. With experience handling networking concerns, implementing new software, installing new hardware, and addressing user concerns, I bring attention to detail and a dedication to technical improvement to each job. Past achievements include new network architecture component selection and implementation, earning leading industry certifications, and driving the achievement of departmental goals. **Total 3 years & 5 months of experience in the field of Information Technology** in the area of Network & System Administration on Windows & Linux based Networks & modern Internet Technology. Fast learner, self-motivated, applying methods and technical updates in my day-to-day work with a high degree of attention and commitment to work.

## Education

- Annamalai university ,kerala,India,**PG(doing) MSC computer science** (2018)
- Annamalai university, kerala,India **Degree BSC computer science**(2016-2018)
- K.Karunakaran Memorial Model Polytechnic College, Mala – IHRD kerala,India ,**Diploma** in computer hardware and maintenance(2012-2015)

## Experience

### Vertex Pvt. Ltd kerala,India

#### System support engineer (Dec-2017 to Jan-2019)

- Installation, Configuration and Administration of Linux /Windows softwares and Print Servers.
- Managing IT sectors in hospitality industry.
- Remote System configuration/support.
- Routers and modem configuration.
- Installation, Configuration and Administration of mails.
- UPS,Scanner & Printer Management (laser,inkjet,DMP) full hardware & software.
- Administering and auditing Security of Systems and Network Resources.

## Skills

- ✓ Assisting users in person and remotely with hardware-related concerns.
- ✓ Utilizing technical training to resolve concerns related to software functionality.
- ✓ Providing phone and online support to users.
- ✓ Working in a team-oriented environment.
- ✓ Implementing documentation protocols into departmental operations. Supporting audio-visual interface with computer workstations and telecommunications technologies.

- Managing Data Backups and Restores.
- Outlook o365 , thunderbird ,windows live mail & other company mail support
- Disaster Recovery and Business Continuity Processes.
- Installation, Configuration and Administration of system softwares/drivers.
- Administering, configuring and troubleshooting of Windows xp/7/8/10 and Linux applications.

### **M Intergraph Systems Pvt. Ltd kerala,India**

**Desktop support engineer(Aug-2017 to Dec-2017)**

- Managing Railway IT section.
- Administering of Systems and Network Resources.
- Managing Data Backups and Restores.
- Disaster Recovery and Business Continuity Processes.
- UPS,Scanner & Printer Management (laser,inkjet,DMP) full hardware & software.

### **ACCEL FRONTLINE GLOBAL IT SERVICES**

**kerala,India**

**Desktop support engineer (Aug-2015 to Aug-2017)**

- Installation, Configuration and Administration of Linux /Windows softwares/OS and Print Servers .
- Installation, Configuration and Administration of DNS Server and DHCP Server.
- Managing IT sectors in Banking,production,hospitality & other industry.
- Installation, Configuration and Administration of Terminal/Field Services and Remote Desktops.
- Installation, Configuration and Administration of mails.
- Excellent proficiency and experience in cabling networks.
- Administering and auditing Security of Systems and Network Resources.
- Routers and modem configuration.
- Managing Data Backups and Restores.
- UPS,Scanner & Printer Management (laser,inkjet,DMP) full hardware & software
- Outlook o365 , thunderbird ,windows live mail & other company mail support.