



MARY GRACE ALLEN B. GAMAYON

CONTACTS

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CAREER OBJECTIVE

A well-presented and confident individual with a proven ability to provide exceptional service and ensure that the job is done with a lasting positive impression. Having an outgoing personality, good interpersonal skills and the ability to work in a environment with confidence and minimal supervision.

EDUCATION

Bachelor of Science in Hotel and Restaurant Management

Cagayan de Oro College
Philippines

Diploma in Applied Science in Baking and Pastry Arts

Culinary Institute in Cagayan de Oro
Philippines

ServSafe Passer

ServSafe International
Cagayan de Oro City, Philippines

SKILLS

- Answer phone calls in a professional manner and Acknowledging and resolving customer complaints.
- Processing orders, forms, applications and request.
- Ability to multitask in a fast-paced environment. Well-versed in performing credit, debit and card transactions.

WORK EXPERIENCE

- **Cashier**
Independent Food Company
Public Restaurant
Dubai Mall
June 2020- January 2022
- **Customer Service Excellence**
Independent Food Company
Head Office, Tameem House
Dubai Internet City
April 2019- May 2020
- **Sales Assistant**
Loalde Boutique
Philippines
December 2018
- **Admin Assistant**
Sunrise Driving School
Cagayan de Oro
Philippines
May 2018-November 2018
- **Guest Expert**
Americana Food Company
KFC Restaurant
Kuwait City
April 2015-October 2017
- **Crew Trainor**
Jollibee Foods Corporation
Philippines
April 2014-2015
- **Tele Marketer**
Chowking Company
Philippines
August 2013-2014