

**CURRICULUM VITAE**  
**ALI SHOKAT**

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Mobile # 0543740710

**Looking for Hotel Job:**  
**Waiter , Cashier ,nan maker or general helper in hotel/Restaurant**

**PERSONAL DETAILS**

**Date of birth** : 02 Sep 1980  
**Place of birth** : Haripur, KpK  
**Nationality** : Pakistani  
**Marital status** : Single  
**Height** : 5'10" ft/in  
**Passport No** : AG0995154  
**Date of Issue** : 04 FEB 2019  
**Date of Expiry** : 03 FEB 2029  
**Issuing Authority** : Govt of Pakistan



**SUMMARY**

Highly enthusiastic individual with deep interest in the hospitality industry. Passionate about delivering exceptional customer service, along with a great ability to get along well with people for diverse backgrounds.

**EXPERIENCE:**

**2005 TO 2013**

**Kababish Original (Green Street)**

**132Green St,London E7 8JQ,United Kingdom**

**Position: As a General worker in Hotel/Resturent**

**Duties & Responsibilities**

- 1) • Demonstrated knowledge of planning and coordinating the provision of efficient services to hotel patrons.
- 2) • Extensive know-how of leading guests through check-in and check-out duties, targeted at providing them with a positive image of the hotel.
- 3) • Able to take ownership of guests' complaints and employ techniques to ensure immediate resolution.
- 4) • Functional ability to minimize disruptions and ward off unpleasant situations by employing tact and good customer service sense.
- 5) 10+ years of experience in providing customer and personal services.
- 6) Responsible to provide good management, training and motivation to junior waiters.
- 7) Responsible to work in all environment and in group to handle hotel services.
- 8) Responsible to mange two sections of restaurant effectively by providing punctual and friendly services to customers.

**EDUCATION BACKGROUND**

**Matric Grade 10 BISE abbotabat Pakistan**

**Language :**

**English , Urdu**